

Welcome Guide Checklist

Print this checklist and fill it in before your sitter arrives

Emergency Info

- Your contact details (phone, WhatsApp, email)
- Backup contact (name, phone, relationship)
- Vet name, address, and phone number
- Emergency vet (after hours) address and phone
- Pet insurance policy number and claims phone
- Home address (for deliveries, emergencies)
- Nearest hospital / A&E address

Pet Care

- Feeding schedule with exact times and amounts
- Food brand and storage location
- Treats — how many per day, restrictions
- Forbidden foods or allergens
- Walk times, routes, and duration
- Lead behavior and recall notes
- Medication — what, when, how much, how to give
- Behavioral quirks and personality notes
- Grooming needs during the sit
- Interactions between pets (pecking order, conflicts)

House Operations

- WiFi network name and password
- Alarm code and arm/disarm instructions
- Heating / hot water controls and timer settings
- Key locations (spare keys, garage remote)
- Washing machine and dryer instructions
- Dishwasher instructions
- Oven, hob, and coffee machine instructions
- Fuse box location and how to reset
- Stopcock location (water shutoff)

- Bin collection day and recycling rules
- Parking details (permits, garage code)
- Security camera locations disclosed
- Streaming service logins (if sharing)

Local Guide

- Nearest supermarket (name, hours)
- Nearest pharmacy
- Favourite coffee shop
- Restaurant recommendations
- Takeaway options and how to order
- Walking routes (dog walks and exploring)
- Day trip ideas within an hour's drive
- Public transport (bus, train, how to buy tickets)
- Friendly neighbors to say hello to
- Areas to avoid